



CRETAN-OUTDOOR-ADVENTURES

OUTDOOR TOURS - ABSEILING - TREKKING - CLIMBING - ADVENTURE TRIPS



Fon: +30 69090 08502

www.Cretan-Outdoor-Adventures.com

Fax: +30 28920 95240

Terms and Conditions of Cretan Outdoor Adventures

1. Responsibility and Behavior of the Participant

As a participant you have the responsibility to select a trip appropriated to your interests and ability. Cretan Outdoor Adventures reserve the right to reject any participant from a particular activity for reasons of inability or behavior endangering the safety and the welfare of him/herself or others, without this being a reason for refund. The participant must at all times strictly comply with the laws, customs, foreign exchange and drug regulations of the country visited. The participants will not be permitted to consume alcohol or drugs prior to, or during courses, tours and trips. Cretan Outdoor Adventures reserve the right to remove anyone from the course considered to be under the influence of drugs or alcohol. Should the participant fail to comply with the above, or should the client interfere with the well being of the group then the tour leader may order the participant to leave the tour without recourse to any refund.

2. How to book

When you have selected and agreed to undertake one of our Cretan Outdoor Adventures, or if you are satisfied with any tailor-made program, draft itinerary and price, you confirm this by fax or letter (booking formular) for you and your group. Or give in the booking formular at the Cretan Outdoor Adventures Center in Dyskos at Cafe Relax. The person making any booking will, by confirming such a booking, warrant that he or she has authority to enter into a contract on behalf of the other persons so included to make payment. The person making the booking shall by his/her signature thereof assume personal liability for the total price of all bookings made by him/her. A deposit is not taken; the price of the trip must be paid in cash at the beginning of the trip. There is no time limit for bookings; but please book your activity as soon as possible - the earlier, but *at least 2 days before the date* of the chosen activity, you will be informed by email or telephone whether the trip takes place or must be cancelled.

3. Not included

Unless specified otherwise, transport to / from Crete, transfers, airport taxes, insurance, alcoholic beverages, soft drinks, personal expenses, entrance fees to museums and optional meals in restaurants etc. are not included in the tour price.

4. Cancellation of 1-Day-Trips

There is no time limit for the cancellation of 1-Day-Trips and no deposit will be taken; but please let us know as soon as possible if you've got to cancel your booking for any reasons. Should you fail to join a tour or join it after departure or leave it prior to its completion, no tour fare refund can be made. In the unlikely event of an activity being cancelled by Cretan Outdoor Adventures, all monies will be refunded or you may choose an alternative programme. However, Cretan-Outdoor-Adventures reserve the right to cancel a trip if there are not enough participants. In the event of cancellation, Cretan-Outdoor-Adventures is not responsible for additional expenses incurred by you in preparing for the trip (e.g., hotel reservations, gear, rental cars, medical expenses, etc.).

5. Changes to schedule

Although every effort is made to adhere to schedules it should be borne in mind that Cretan Outdoor Adventures reserves the right, and in fact is obliged, to occasionally change routes on tours and trips as dictated by changing conditions. The information about the trips featured is given in good faith and believed to be accurate at the time of publication. However, as the information is prepared in advance, Cretan Outdoor Adventures reserves the right to make any necessary changes to the trips described. It may also prove necessary for Cretan Outdoor Adventures to vary or modify a tour itinerary or its contents due to local prevailing conditions. You agree to such necessary variations or modifications being made and also agree to be bound by the decision of the tour leader or representative appointed by Cretan Outdoor Adventures. In such circumstances Cretan Outdoor Adventures reserves the right to substitute alternative arrangements.

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6. Responsibility

Neither Cretan Outdoor Adventures nor any person acting for, through or on behalf of Cretan Outdoor Adventures, shall be liable of any loss or damage whatsoever arising from any causes whatsoever and without restricting the generality thereof. Cretan Outdoor Adventures shall not be responsible for loss or damage arising from any errors or omissions contained in its brochure or other literature, late or nonconfirmation or acceptance of bookings, loss or damage caused by delays, sickness, injury or death and whether, occasioned by negligence or not. In addition Cretan Outdoor Adventures shall have the right at any time and at its discretion, to cancel any tour or the remainder thereof or make alterations in route, accommodation, price or other details. The same accounts in the event of any tour being rendered impossible, illegal or inadvisable by weather, strike, war, government or interference or any other cause whatsoever. The extra expenses incurred as a result thereof shall be the responsibility of the participants. Cretan Outdoor Adventures may at its discretion and without liability or cost of itself, and at any time cancel or terminate the participants booking. Without limiting the generality of Cretan Outdoor Adventures, it shall be entitled to do so in the event of the illness or the illegal or incompatible behavior of the participant, who shall in such circumstances not be entitled to any refund.

7. Insurance

Cretan Outdoor Adventures holds €5 million public liability insurance. Cretan Outdoor Adventures recommends that you take out insurance cover for your own personal belongings and accepts no liability for lost/damaged personal belongings. Cretan Outdoor Adventures reminds participants that our activities tend to contain an element of physical activity and are practical in their nature. We suggest that any person who has a medical condition that may be aggravated by participating in a physical activity seeks professional medical advice before doing so and then participates at their own risk having notified the instructor prior to any activities on the day with the given advice. Cretan Outdoor Adventures aim to operate to the highest health and safety levels, however, we remind participants that running programmes in the outdoors presents an element of risk and we accept no liability for any injury or accident that may occur outside the categories of instructor negligence or structural failure of facilities constructed by Cretan Outdoor Adventures.

Therefore we recommend each participant in our Cretan Outdoor Adventures Programmes to take out a special travel insurance for foreign countries to cover medical care for illness and accidents, medical care transport back to their home country, any other losses due to accidents, luggage (camera and binoculars) and cancellation costs.

8. Photography

Cretan Outdoor Adventures reserves the right without further notice to make use of any photograph or film taken on the trips and tours by our staff for general publicity purposes without payment or permission. We guarantee that no photographs of compromising nature will be used.

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